

TSO – JAO Open Call

19.05.2026

1. Introduction and Objectives

- Adam Majsa opened the session and introduced himself as Relationship Manager at JAO.
 - He explained his responsibilities, including client communication, TSO relations, customer support coordination, and organization of quarterly TSO open calls.
 - The session was described as an open and interactive meeting, encouraging participants to interrupt and ask questions at any time.
-

2. Cybersecurity and Communication Improvements

- JAO implemented several cybersecurity improvements focused mainly on email communication.
 - A **Security Trust Centre** workspace was created on Project Place as a central hub for cybersecurity and compliance-related information.
 - SAP Council and JSC members were invited by default; additional colleagues can be invited upon request.
 - Implemented measures include:
 - Domain Keys Identified Mail (DKIM)
 - DMARC (Domain-based Message Authentication)
 - Sender Policy Framework (SPF)
 - These measures aim to improve email authenticity, prevent phishing, and ensure secure communication.
 - Participants were encouraged to review the Security Trust Centre and provide feedback.
-

3. Overview of Projects and Changes in 2026

- **JAO Support Hub** was launched in Q1 2026; Wave 2 in Q2 focuses on onboarding and registration improvements. The goal is to complete market participant onboarding within five working days through a redesigned and digitalized process.
- **Swiss borders:** Introduction of 15-minute MTU and block bids planned, with open test sessions scheduled for the second week of June.
- **New borders:** Greece–North Macedonia border expected by the end of 2026.

- Monthly auctions on Ukraine borders (recently live)
- Intraday auctions on Ukraine borders (expected go-live Q3 2026)
- Adria project; JAO onboarded two new TSOs, MEPSO and CGES (recently live)
- Long-term flow-based allocation (Core & Nordic), expected go-live on 26 November 2026
- Cross-CCR congestion income distribution methodology (recently live)
- Core Advanced Hybrid Coupling (expected summer 2026)
- New cables:
 - North Sea cable (end of summer)
 - Celtic interconnector (future years)

All projects were reported as on track.

4. Orion – New Allocation Platform

- Orion will replace ECAT due to ECAT's technical limitations.
- Objectives include improved reliability, user experience, autonomy, and modern REST API technology.
- Roadmap highlights:
 - Project start: April 2025
 - Connectivity tests. First only limited, then wider participation): Summer 2026
 - Integration tests: 2026
 - Stakeholder discussions: January 2027
 - Testing phases, all TSOs and MPs invited: Q1–Q2 2027
 - Technical go-live: two weeks before commercial go-live
 - Commercial go-live: September 2027 (hard deadline, no parallel run with ECAT)
- Key functional changes:
 - REST API replacing SOAP
 - Supported file format CIM only
 - Preferred primary communication channels: ECP, FTP, API calls
 - User interface for both TSOs and market participants
 - Admin users (Primary Authorized Contact) managing access rights
 - Integration of CASP functionalities
 - Automated and harmonized auction calendar creation
 - Improved notifications and message separation
- Orion removes ECAT's limitation of running only five auctions at the same time.

5. Orion Demos

- Demonstrations covered:
 - Login and multi-factor authentication
 - User Interface and Dashboard concept
 - Long-term flow-based and ATC-based auction bidding
 - Copy-paste bidding functionality
 - Bid validation and confirmation
- The demo environment was clearly identified as non-final.

6. JAO Support Hub Update

- The Support Hub is a Microsoft Dynamics-based ticketing platform.
- Requests can be submitted via the portal or by email, with automatic case creation.
- Feedback from Anja Dremelj highlighted confusion caused by duplicate email and portal responses.
- JAO clarified:
 - Responses now follow the same channel used by the requester
 - Case numbers will be automatically included in email subjects in the future
- A chatbot is available for general and SIDC-related requests.

7. Incident Review – January Domain Incidents

- Two major incidents occurred due to issues with the **jao.eu** domain, managed externally.
- One incident required cancellation of intraday auctions.
- Root cause was an administrative issue at the domain authority level.
- Mitigation actions:
 - Introduction of **jao-sa.com** as a fully configured backup domain
 - Updated disaster recovery procedures
- A detailed incident report was shared with stakeholders.

8. Q&A and Action Points

- **15-minute MTU for long-term auctions:**
 - Not yet confirmed; JAO to clarify with the Orion project team.
 - Orion will support the 15 min MTU for long-term auctions.
- **CASP integration:**

- Confirmed that Orion will replace CASP and extend its functionality.
- **Auction result formats:**
 - CIM (ENTSO-E standard) will replace ECAN.

Action Points

- JAO to clarify feasibility of 15-minute MTU for long-term auctions and reflect it in meeting minutes.
 - Please see the clarification above
- JAO to continue improving Support Hub email subject automation.
- TSOs to consider preferred long-term auction days for future harmonized calendars.